

BUSINESS BENEFITS CONSUMER PORTAL QUICKSTART GUIDE



Welcome to your Business Benefits, Inc (BBI) Accounts Consumer Portal. This one-stop portal gives you 24/7 access to view information and manage your Flexible Spending Account (FSA), Health Reimbursement Account (HRA), and Commuter Benefits. It enables you to:

- File a claim online
- Upload receipts and track expenses
- View up-to-the-minute account balances
- View your account activity, claims history and payment (reimbursement) history
- Report a lost/stolen Card and request a new one
- Update your personal profile information
- Change your login ID and/or password
- Download plan information, forms, and notifications

The portal is designed to be easy to use and convenient. You have your choice of two ways to navigate this site:

1. Work from sections within the Home Page, or
2. Hover over or click on the four tabs at the top.

HOW DO I LOG ON TO HOME PAGE?

1. Go to <https://BBIBenefits.lh1ondemand.com>
2. Enter your login ID and password (both provided by Business Benefits, Inc).
3. Click **Login**.

The **Home Page** is easy to navigate:

- Easily access the **Available Balance** and **“I Want To”** sections to work with your accounts right away.
- The **I Want To...**section contains the most frequently used features for the Consumer Portal.
- The **Accounts** section links to your Accounts, Investments, and Profile.
- The **Tasks** section displays alerts and relevant links that enable you to keep current on your accounts.
- The **Healthcare Savings Goal** section graphically displays your HSA savings goals progress.
- The **Recent Transaction** section displays the last 3 transactions on your account(s).
- The **Quick View** section graphically displays some of your key account information.

You can also hover over the tabs at the top of the page.

The screenshot displays the Business Benefits Home Page. At the top, there are navigation links for 'Contact Us', 'Cherokee Blanketship', and 'Logout'. Below this is a main navigation bar with 'Home', 'Accounts', 'Tools & Support', and 'Message Center'. A prominent 'Take Action' banner encourages users to 'Manage Your Healthcare Expense'. The 'I Want To' section offers quick access to 'Reimburse Myself', 'Send Payment', 'Contribute to HSA', 'Manage Investments', and 'Manage My Expenses'. The 'Accounts' section shows a 'HEALTH SAVINGS ACCOUNT' with a 'Cash Account' of \$2,000.00 and an 'Investment Account' of \$12,200.00. It also displays 'Health Reimbursement A...' accounts for the periods 1/1/2022 - 12/31/2022 (\$2,750.00) and 1/1/2021-12/31/2021 (\$2,743.22). The 'Tasks' section includes a notification about a projected payment of \$6.75 on 3/15/2022 and a tip to set up a bank account for direct deposit. The 'My HSA Planner' section provides a checklist for maximizing HSA use: 'Set your annual HSA goal', 'Set your long term goals', and 'Identify reimbursed out of pocket expenses'. The 'Recent Transactions' table shows a medical expense of \$10.70 on 6/28/2021. The 'Quick View' section features two bar charts: 'HSA Contributions & Distributions' for 2020, 2021, and 2022, and 'HSA Contributions by Tax Year' for 2020, 2021, and 2022. The 2022 chart shows current contributions of \$6,300.00 and a maximum contribution of \$7,500.00. The 2021 chart shows current contributions of \$8,200.00 and a maximum contribution of \$7,500.00. The 2020 chart shows current contributions of \$7,500.00 and a maximum contribution of \$7,500.00. A footer contains a privacy notice and copyright information for WEX Health Inc. (2004-2022).

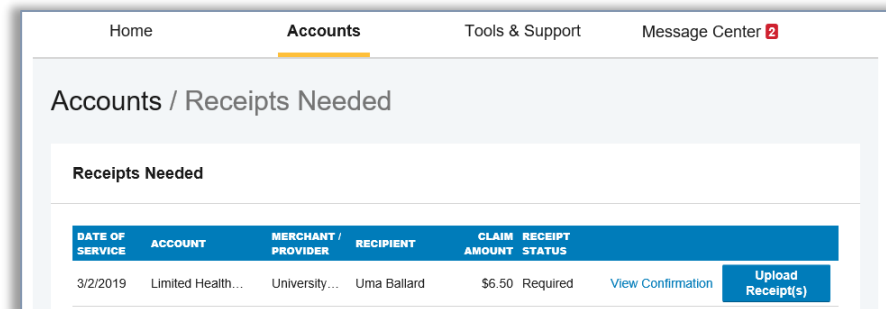
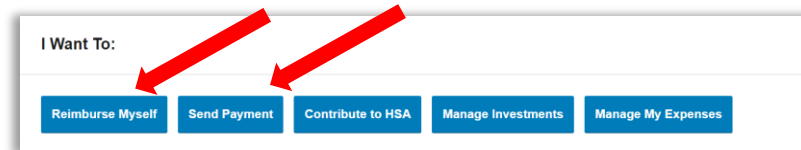
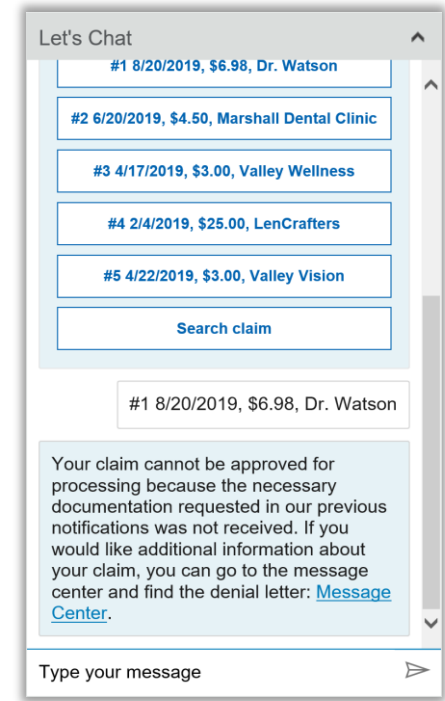
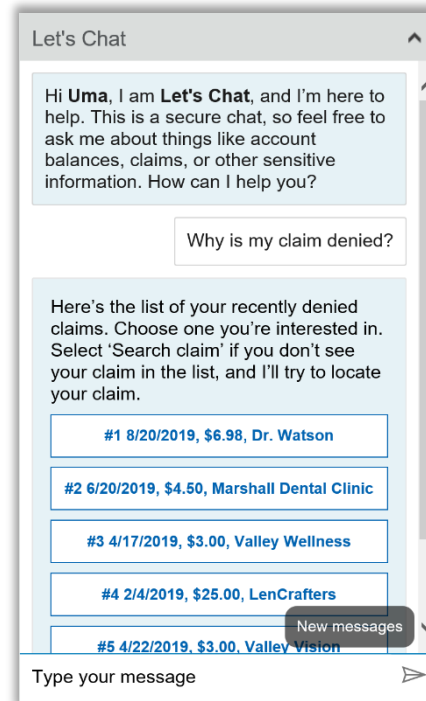
HOW DO I GET ASSISTANCE WITH MY CLAIM?

1. From any page you can open the Let's Chat window from the bottom right icon.
2. Asking about claim denial or claims needing receipt will prompt the chat window to help you review your claims and find where you can attach receipts.

HOW DO I FILE A CLAIM AND UPLOAD A RECEIPT?

3. On the **Home Page**, you may simply select **"Reimburse Myself"** or **"Send Payment"** under the "I want to..." section, **OR** from any page on the portal, expand the **Accounts** tab on the top of the screen.
4. The claim filing wizard will walk you through the request including entry of information, payee details and uploading a receipt.
5. For submitting more than one claim, click **Add Another**, from the **Transaction Summary** page.
6. When all claims are entered in the **Transaction Summary**, agree to the terms and conditions click **Submit** to send the claims for processing.
7. The **Claim Confirmation** page displays. You may print the **Claim Confirmation Form** as a record of your submission. If you did not upload a receipt, you can upload the receipt from this screen or print a **Claim Confirmation Form** to submit to the administrator with the required receipts.

NOTE: If you see a **Receipts Needed** link in the Tasks section of your Home Page, click on it. You will be taken to the **Claims** page where you can see the claims that require documentation. You can easily upload the receipts from this page or use one of your **Mobile Quick Receipts**.



HOW DO I VIEW CURRENT ACCOUNT BALANCES AND ACTIVITY?

1. For current Account Balance only, on the **Home Page**, see the **Accounts** section.
2. For all Account Activity, click on the **Accounts** tab from the Home Page to bring you to the Account Summary page. Then you may select the underlined dollar amounts for more detail. For example, click on the amount under “Eligible Amount” to view enrollment detail.

NOTE: You can see election details by clicking to expand the line item for each account.

HEALTH SAVINGS ACCOUNT		01/01/2018 - 12/31/2018	
	AVAILABLE		AVAILABLE
Cash Account	\$2,012.50	Limited Health Care Flex...	\$2,445.95
Advance	\$0.00	Dependent Care Flexible...	\$1,918.30
Investment Account	\$795.00	Parking Reimbursement...	\$1,280.00
Available to spend <small>Includes Advance</small>	\$2,807.50		

[Contact Us](#) | [Uma Ballard](#) | [\(0\)](#) | [Logout](#)

[Home](#) | **[Accounts](#)** | [Tools & Support](#) | [Message Center](#)

Accounts / Account Summary

The information displayed on the Account Summary page will vary depending upon your specific healthcare benefits. [View More](#)

Health Savings Account

TOTAL AVAILABLE BALANCE	\$5,153.00
AVAILABLE CASH BALANCE	INVESTMENT BALANCE
\$4,050.00	\$1,103.00 <small>* Current as of 3/13/2019</small>

01/01/2019 - 12/31/2019 ESTIMATED PER PAY PERIOD DEDUCTION: \$1,161.66

ACCOUNT	ELIGIBLE AMOUNT	SUBMITTED CLAIMS	PAID	PENDING	DENIED	AVAILABLE BALANCE
+ Limited Health Care Flexible Spend...	\$2,700.00	\$26.50	\$0.00	\$16.50	\$10.00	\$2,683.50
+ Dependent Care Flexible Spending...	\$5,000.00	\$14.00	\$0.00	\$14.00	\$0.00	(\$14.00)
+ Parking Reimbursement Account	\$3,120.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
+ Transit Pass Reimbursement Account	\$3,120.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

ALL HEALTH CARE EXPENSE ACTIVITY IN ONE PLACE
To view and manage ALL healthcare expense activity from EVERY source, use the Expenses Page

1. Under the **Accounts** menu is the **Expenses Page**. The **Expenses Page** provides you with an easy-to-use consolidated view of healthcare expenses for ongoing management of medical claims, premiums, and card transactions.
2. Easily filter expenses by clicking on the **filter options** on the navigation pane on the left side of the screen or, by clicking on the **field headers** within the **Expenses Page**.
3. Expenses can be exported into an Excel spreadsheet by clicking on the **Export Expenses** button on the top of the page.

The screenshot shows the 'Expenses Page' dashboard. At the top, there are navigation links for 'Contact Us', 'Uma Ballard', a shopping cart icon with '(0)', and 'Logout'. Below this is a main navigation bar with 'Home', 'Accounts' (highlighted), 'Tools & Support', and 'Message Center 2'. The dashboard title is 'Dashboard' with a link to 'View Non-Healthcare'. There are two buttons: 'Add Expense' and 'Export Expenses'. Below these are filter options: 'View by: All' and 'Reset Graph'. A donut chart titled 'Expenses by Category' shows the distribution of expenses. To the right of the chart are buttons for 'View By Category', 'View By Status', 'View By Year', 'View By Recipient', and 'View By Merchant/Provider'. Below the chart is an 'Expense Summary' table:

Expense Summary	Total Expenses	Total Paid Expenses	Total Unpaid Expenses
	\$416.50	\$265.00	\$151.50
Total Eligible to Submit:	\$65.00		

Below the summary is a 'Filter By' dropdown and a 'Reset Filters' link. The main part of the page is a table of expense transactions:

DATE	EXPENSE	RECIPIENT/PATIENT	MERCHANT/PROVIDER	SUBMITTED AMOUNT	STATUS
+ 3/2/2019	Dental	Uma Ballard	University Clinic	\$8.50	\$
+ 2/1/2019	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 1/1/2019	Medical	Uma Ballard	20/20 Vision	\$10.00	\$
+ 1/1/2019	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 12/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 11/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 10/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 9/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 8/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
+ 7/24/2018	Medical	Jonathan Ballard	Vision 20 Twenty	\$35.00	\$

At the bottom of the table, there is a pagination indicator '1 | 2 | 3 >>' and a 'Next >>' link.

HOW DO I ADD AN EXPENSE TO THE EXPENSES PAGE?

1. From the **Expenses Page** click on the **Add Expense** button on the top of the page.
2. Complete the expense detail fields. You can even upload a copy of the receipt and, add notes for your records.
3. Once the expense has been added to the **Expenses Page** you can pay the expense, if desired.

HOW DO I PAY AN EXPENSE?

1. You may process payments/ reimbursements for unpaid expenses directly from the **Expenses Page**.
2. Expenses will be categorized and **payment** can be initiated for unpaid expenses by clicking on the button to the right of the expense details.
3. Simply choose which expenses you would like paid, and you will be presented with the eligible accounts from which you can initiate payment.
4. When you click **Pay**, the claim details from the **Expenses Page** will be pre-populated within the claim form. Review & edit the claim details as needed.
5. You will have the option to either request a reimbursement to yourself or pay the provider.

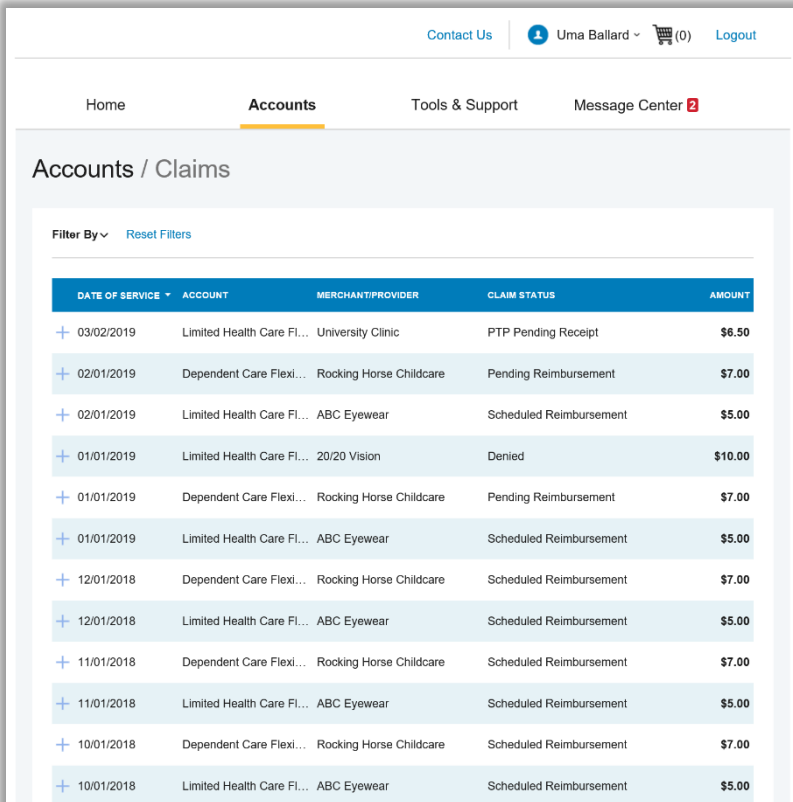
The screenshot shows a user interface for managing expenses. At the top, there are navigation links for 'Home', 'Accounts', 'Tools & Support', and 'Message Center'. The main content area is titled 'Dashboard' and includes a 'View Non-Healthcare' link. Below this, there are two buttons: 'Add Expense' and 'Export Expenses'. A red arrow points to the 'Add Expense' button. The dashboard features a donut chart titled 'Expenses by Category' with a legend for Medical Other, Undefined, Vision, Pharmacy, and Dental. To the right of the chart are several filter options: 'View By Category', 'View By Status', 'View By Year', 'View By Recipient', and 'View By Merchant/Provider'. Below the chart is an 'Expense Summary' table with columns for Total Expenses, Total Paid Expenses, and Total Unpaid Expenses. The summary shows Total Expenses of \$416.50, Total Paid Expenses of \$265.00, and Total Unpaid Expenses of \$151.50. A 'Total Eligible to Submit' of \$65.00 is also displayed. At the bottom, there is a 'Filter By' dropdown and a 'Reset Filters' link. The main part of the dashboard is a table of expense entries with columns for Date, Expense, Recipient/Patient, Merchant/Provider, Submitted Amount, and Status. The table contains 10 rows of data, with the last row highlighted in blue. The status column uses red and green dollar signs to indicate payment status.

DATE	EXPENSE	RECIPIENT/PATIENT	MERCHANT/PROVIDER	SUBMITTED AMOUNT	STATUS
3/2/2019	Dental	Uma Ballard	University Clinic	\$6.50	\$
2/1/2019	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
1/1/2019	Medical	Uma Ballard	20/20 Vision	\$10.00	\$
1/1/2019	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
12/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
11/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
10/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
9/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
8/1/2018	Medical	Uma Ballard	ABC Eyewear	\$5.00	\$
7/24/2018	Medical	Jonathan Ballard	Vision 20 Twenty	\$35.00	\$

HOW DO I VIEW MY CDH CLAIMS HISTORY AND STATUS?

1. From the **Home Page**, click on the **Accounts Tab**, and then click on the **Claims** link to see your claims history. You can apply filters from the top of the screen. You can filter by plan year, account type, claim status or receipt status.
2. By clicking on the line of the claim, you can expand the data to display additional claim details.

Did you Know? For an alternative perspective, you may also view claims history and status for all claim types including dependent care on the **Expenses Page**. You can apply filters from the top of the screen. Filter options on the Dashboard screen include expense type, status, date, recipient or merchant/provider. You may also search for a specific expense by entering a description into the search field.



The screenshot shows a web interface for viewing claims history. At the top, there are navigation links for 'Home', 'Accounts' (which is highlighted), 'Tools & Support', and 'Message Center 2'. The user's name 'Uma Ballard' and a shopping cart icon with '(0)' are also visible. Below the navigation, the page title is 'Accounts / Claims'. There is a 'Filter By' dropdown menu and a 'Reset Filters' link. The main content is a table with the following columns: 'DATE OF SERVICE', 'ACCOUNT', 'MERCHANT/PROVIDER', 'CLAIM STATUS', and 'AMOUNT'. The table contains 12 rows of claim data.

DATE OF SERVICE	ACCOUNT	MERCHANT/PROVIDER	CLAIM STATUS	AMOUNT
+ 03/02/2019	Limited Health Care FL...	University Clinic	PTP Pending Receipt	\$6.50
+ 02/01/2019	Dependent Care Flexi...	Rocking Horse Childcare	Pending Reimbursement	\$7.00
+ 02/01/2019	Limited Health Care FL...	ABC Eyewear	Scheduled Reimbursement	\$5.00
+ 01/01/2019	Limited Health Care FL...	20/20 Vision	Denied	\$10.00
+ 01/01/2019	Dependent Care Flexi...	Rocking Horse Childcare	Pending Reimbursement	\$7.00
+ 01/01/2019	Limited Health Care FL...	ABC Eyewear	Scheduled Reimbursement	\$5.00
+ 12/01/2018	Dependent Care Flexi...	Rocking Horse Childcare	Scheduled Reimbursement	\$7.00
+ 12/01/2018	Limited Health Care FL...	ABC Eyewear	Scheduled Reimbursement	\$5.00
+ 11/01/2018	Dependent Care Flexi...	Rocking Horse Childcare	Scheduled Reimbursement	\$7.00
+ 11/01/2018	Limited Health Care FL...	ABC Eyewear	Scheduled Reimbursement	\$5.00
+ 10/01/2018	Dependent Care Flexi...	Rocking Horse Childcare	Scheduled Reimbursement	\$7.00
+ 10/01/2018	Limited Health Care FL...	ABC Eyewear	Scheduled Reimbursement	\$5.00

HOW DO I VIEW MY PAYMENT (REIMBURSEMENT) HISTORY?

1. From the **Home Page**, under the **Accounts** tab, click **Payments**. You will see reimbursement payments made to date, including debit card transactions.
2. By clicking on the line of a payment, you can expand the data to display additional details about the transaction.

The screenshot shows the 'Accounts / Payments' page. At the top, there are navigation links: 'Home', 'Accounts' (highlighted), 'Tools & Support', and 'Message Center 2'. Below the navigation is a 'Filter By' dropdown and a 'Reset Filters' link. The main content is a table with the following data:

DATE	NUMBER	METHOD	STATUS	AMOUNT
+ 10/10/2018	0000000000	Direct Deposit	Paid	\$36.00
+ 07/02/2018	0000027526	Check	Paid to Provider	\$10.00
+ 07/02/2018	0000027525	Check	Paid to Provider	\$10.00
+ 06/28/2018	0000465885	Check	Paid to Provider	\$15.00
+ 06/28/2018	0000465884	Check	Paid to Provider	\$15.00
+ 06/28/2018	0000465883	Check	Paid	\$150.00

HOW DO I REPORT A DEBIT CARD MISSING AND/OR REQUEST A NEW CARD?

1. From the **Home Page**, under the **Accounts Tab**, click the **Banking** link.
2. Under the Debit Cards column, click **Report Lost/Stolen** or **Order Replacement** and follow instructions.

The screenshot shows the 'Banking' page. At the top, there are navigation links: 'Home', 'Accounts' (highlighted), 'Tools & Support', and 'Message Center 2'. Below the navigation is a 'Bank Accounts' section with an 'Add Bank Account' link. Under 'Bank Accounts', there are two sub-sections: 'CHECKING' and 'CHECKS'. The 'CHECKING' section shows details for USA Bank, card number xxxx3456, and a 'View' link. The 'CHECKS' section has an 'Order Checks' link. The 'Debit Cards' section shows details for Justine Davis, card number xPEND 1, status Active, expires 6/30/2018, and effective 6/11/2015. There are two links: 'Report Lost/Stolen' and 'Order Replacement', both of which are highlighted with a red box.

HOW DO I UPDATE MY PERSONAL PROFILE?

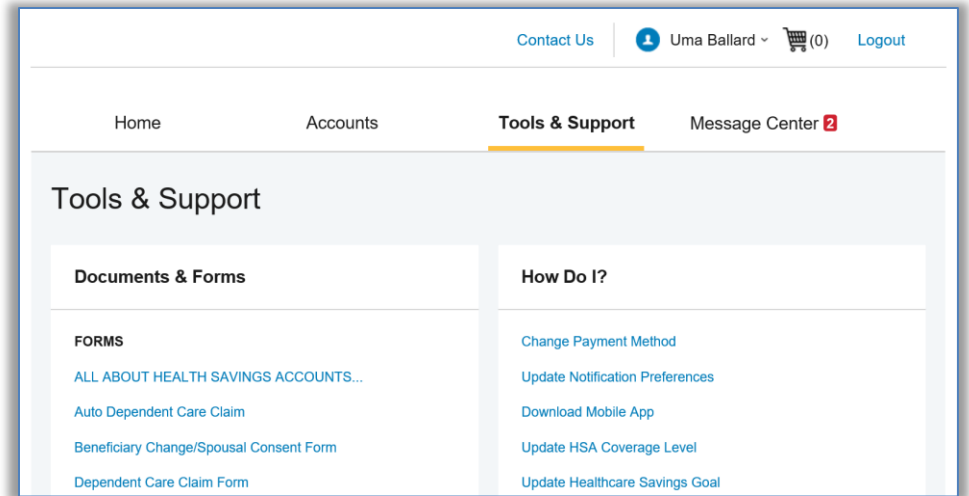
1. From the **Home Page**, under the **Accounts Tab**, you will find links to update profile information including profile summary details, dependents, and beneficiaries.
2. Click the appropriate link under Profile for your updates: **Update Profile** or **Add/Update Dependent** or **Add Beneficiary**. Some profile changes will require you to answer an additional security question.
3. Complete your changes in the form.
4. Click **Submit**.

The screenshot displays a user interface for a profile management system. At the top, there is a navigation bar with 'Contact Us', a user profile 'Uma Ballard', a shopping cart icon with '(0)', and a 'Logout' link. Below this is a secondary navigation bar with 'Home', 'Accounts' (highlighted), 'Tools & Support', and 'Message Center' with a notification icon. The main content area is titled 'Profile / Profile Summary' and is divided into three main sections: 'Profile', 'Dependents', and 'Beneficiaries'. The 'Profile' section for 'UMA BALLARD' lists home and mailing addresses, an email address, and fields for gender and marital status. The 'Dependents' section for 'JONATHAN BALLARD' shows birth date and student status. The 'Beneficiaries' section currently shows 'No beneficiaries'.

HOW DO I GET MY REIMBURSEMENT FASTER?

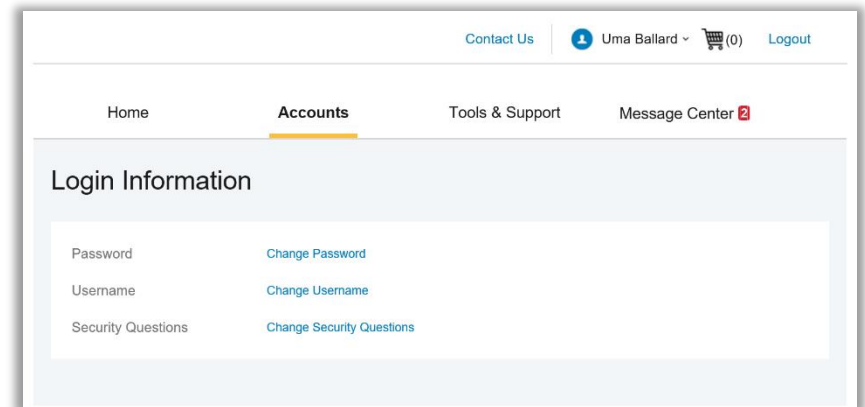
The fastest way to get your money is to sign up online for direct deposit to your personal checking account. Before you begin, make sure that your employer is offering direct deposit setup online.

1. From the **Home Page**, under the **Tools & Support** tab, click **Change Payment Method** under the “**How Do I**” section
2. Select **Update** for the appropriate plans. Update the secondary reimbursement method to **Direct Deposit**.
3. Enter your bank account information and click **Submit**.
4. The **Payment Method Changed** confirmation displays.
5. You will be notified on the portal to look for a small transaction or “micro-deposit” in your designated bank account in the next couple of days to enter online, which will validate your account.



HOW DO I CHANGE MY LOGIN AND/OR PASSWORD?

1. From the **Home Page**, click on the **Accounts Tab**, and click **Login Information**.
2. Follow instructions on the screen. (For a new account, the first time you log in, you will be prompted to change the password that was assigned by your plan administrator. Follow the instructions.)
3. Click **Save**.



HOW DO I VIEW OR ACCESS:

...DOCUMENTS & FORMS?

1. From the **Home Page**, click the **Tools & Support** tab.
2. Click any form or document of your choice.

...NOTIFICATIONS?

1. From the **Home Page**, click the **Message Center** tab.
2. Click any link of your choice. You will be able to view and archive current documents, as well as reference documents archived previously.
3. In addition, you can **Update Notification Preferences** by clicking on the link next to Notifications.

...PLAN INFORMATION?

1. On the **Home Page**, under the **Accounts Tab**, you will be directed to the **Account Summary** page
2. Click onto the applicable account name and the **Plan Rules** will open in a pop-up window.
OR from the **Home Page**, under the **Tools & Support** page, you may view **Plan Summaries** for basic information. Then click each applicable plan to see the plan details.

Message Center

Update Notification Preferences | View Statements

Current Messages | Archive

DATE/TIME	FROM	SUBJECT	ATTACHMENT
3/5/2019 8:15 AM	Auto-genera...	HSA Account Summary (2/1/2019 - 2/28/...	HSA Account Summary (2/1/2019 - 2/28/...
2/5/2019 10:06...	Auto-genera...	HSA Account Summary (1/1/2019 - 1/31/...	HSA Account Summary (1/1/2019 - 1/31/...
1/12/2019 1:08 AM	Auto-generated	1099-SA (2018)	1099-SA (2018)
1/4/2019 7:20 AM	Auto-generated	HSA Account Summary (12/1/2018 - 12/31/...	HSA Account Summary (12/1/2018 - 12/31/...
12/5/2018 9:54 AM	Auto-generated	HSA Account Summary (11/1/2018 - 11/30/...	HSA Account Summary (11/1/2018 - 11/30/...
11/5/2018 3:11 PM	Auto-generated	HSA Account Summary (10/1/2018 - 10/31/...	HSA Account Summary (10/1/2018 - 10/31/...
10/10/2018 12:00 AM	Auto-generated	Advice of Deposit	Advice of Deposit

Accounts / Account Summary

The information displayed on the Account Summary page will vary depending upon your specific healthcare benefits. [View More](#)

Health Savings Account

TOTAL AVAILABLE BALANCE \$5,163.00

AVAILABLE CASH BALANCE \$4,050.00 | INVESTMENT BALANCE \$1,103.00 * Current as of 3/13/2019

01/01/2019 - 12/31/2019 ESTIMATED PER PAY PERIOD DEDUCTION: \$1,161.66

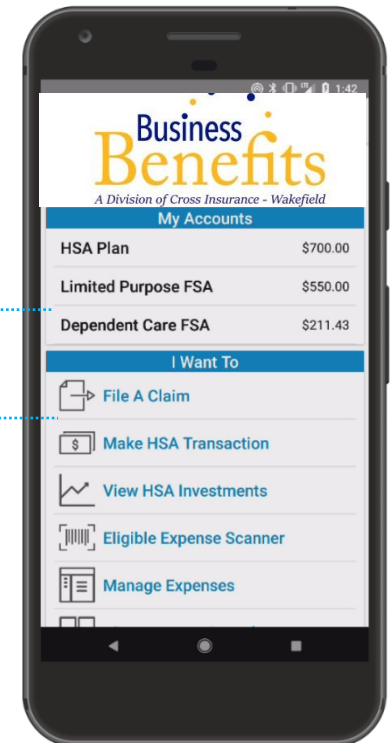
ACCOUNT	ELIGIBLE AMOUNT	SUBMITTED CLAIMS	PAID	PENDING	DENIED	AVAILABLE BALANCE
+ Limited Health Care Flexible Spend...	\$2,700.00	\$26.50	\$0.00	\$16.50	\$10.00	\$2,683.50
+ Dependent Care Flexible Spending...	\$5,000.00	\$14.00	\$0.00	\$14.00	\$0.00	(\$14.00)
+ Parking Reimbursement Account	\$3,120.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
+ Transit Pass Reimbursement Account	\$3,120.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

My BBI, Mobile App Manage your health benefits on the go.

Want a simple, easy way to check your healthcare account balances and submit receipts from anywhere? The My BBI mobile app lets you securely access your health benefit accounts with a touch of a finger. Designed so you can quickly find what you need most, our Mobile App provides easy, on-the-go access to all your health accounts.

View balance information for all your account(s) right away.

Use the "I Want To" section to quickly take any number of actions from making payments to viewing HSA investments to scanning items for eligibility and more.



Stay up to speed

With My BBI, you can get to the healthcare account information you need—fast. Wondering whether you have enough money to pay a bill or make a purchase? My BBI puts the answers at your fingertips*:

- Enjoy real-time access including an intuitive app design and navigation
- Log in to your account(s) with ease using your fingerprint
- Quickly check available balances and account details for medical and dependent care FSA, HSA, HRA, VEBA, transportation and premium reimbursement plans
- View charts summarizing account information
- View in-app messages and text alerts that provide instant notifications about your account(s)
- Link to an external web page to obtain helpful information such as a list of eligible expenses
- Retrieve a lost username or password

Use your device of choice – including Apple® and Android™-powered smartphones

Tap to take action

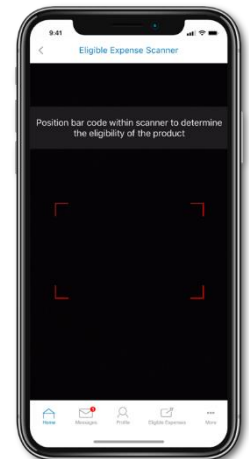
Our easy-to-use app helps you quickly find what you need to make a payment, capture a receipt, or take any number of actions – whether you're on the couch or waiting in line. With My BBI, you can get it done fast and enjoy the rest of your day*.

- Submit claims for medical and dependent care FSA, HRA, VEBA, transportation, tuition, and premium reimbursement plans
- Snap a photo of a receipt and submit with a new or existing claim, or store in your camera roll for claim filing
- Make an HSA distribution or contribution and view HSA investment details
- Use the Eligible Expense Scanner to scan items to determine if they're qualified medical expenses before you get to the checkout lane
- Access your account funds to pay yourself or someone else such as doctor
- Add and store information on new payees
- Enter and view expense information and receipts
- Report a debit card as lost or stolen

Check Balances

Wondering whether you can pay for an elective procedure or a mounting bill? Do a quick account check to see your current balance. No need to wait for an answer – it's right at your fingertips.

With a quick barcode scan, you'll know in an instant whether an item qualifies as an eligible expense.



Scan Expenses

How can you easily determine which products can be paid for using your account funds? With My BBI, you can simply scan a product bar code to help determine eligibility as a qualified medical expense. That is peace of mind with a touch of a button.

Make Payments Quickly

Record a health expense and capture the receipt the moment the transaction happens. Easily add payees and pay bills from any account. And, if you pay out-of-pocket, file a claim with a receipt or request a distribution from your HSA -- right from your phone.

Manage HSA Investments

Keep track of your HSA investment performance wherever you are. In addition to balance and activity details, a graphical snapshot shows the rate of return and performance over time. Analyze your asset mix and allocations with easy-to-read graphs to make informed decisions about your healthcare.

Check the activity of your HSA investments at any time, right from your mobile device.

